

# GLENS COMMUNITY ASSOCIATION



Newsletter Spring/Summer 2018

## GLENS COMMUNITY ASSOCIATION

"Our Neighbours, Our Future"

Monday, June 11<sup>th</sup>, 2018, 7 P.M.

The MET,  
(Metropolitan Bible Church)  
2176 Prince of Wales Drive

- ; Elect New Board!
- ; Meet our Councillor Ask questions!
- ; Airport, Flying School and the Glens
- ; Community Safety B&E, Car thefts, Neighbourhood Watch
- ; New Development Car Dealership!
- ; Environment, Pollution, Tree By Law
- ; Pickup your water testing bottle

### Cost of Living in the Glens

Are we benefiting from living without municipal servicing? Some may argue that the cost of private service is not necessarily less than paying for municipal services. Remember, each of us is responsible for our own water and sewer commissioner. We pay taxes directly for infrastructure maintenance and replacement. Our water taxes are slightly lower than having well and septic will save at least \$1,000 per year compared to the average amount paid by homeowners for water/sewer. But we incur other costs. Many use water softeners, reverse osmosis or other types of water filtration systems. Equipment such as hydro pumps/filters need to be replaced. While it is difficult to compare private vs municipal service costs as they include different elements, the City is forecasting increases of about 5% over the next 10 years. Many homes on municipal services also use a variety of filters or reverse osmosis. Septic maintenance expenses will depend on how frequently your septic system is pumped, but typically every five years, depending on the number of people in the home and the type of system. The average cost of septic tank pumping and cleaning is about \$400. Add another \$200/yr for septic maintenance costs if you have an alternate system. Septic system replacement costs upwards of \$20,000 they increase your home value. Fire charges may apply if your property is within an area equipped with fire hydrants. The new costs listed on our property bills include water charges and the \$2 increased garbage fee. Stormwater

increases are still unclear. Airport projects that these fees will increase 13% in 2018 and continue to rise between 10 and 13% annually for the next 10 years. Last year our Councillor was able to get us a reprieve on the stormwater rate increasing it 6% or \$1.95 for 2018, instead of the planned increase.

The Glens Community Association is looking for new board members to help keep the Glens a great place to live. A great way to get to know your neighbours is to become a board member. Board members discuss issues, lead tasks, participate in organizing events and activities. If the board is not for you, you can help in other ways. For example, maintain our website, write newsletter articles. To contact us, email [executive@glenscommunity.ca](mailto:executive@glenscommunity.ca)

### Prince of Wales Improvements

Prince of Wales Drive between Deakin Street and Blazer Avenue is undergoing several improvements. These include the reconstruction of a culvert on the east side, reconstruction of the northbound lanes of Prince of Wales within the ravine area, asphalt paving along Prince of Wales between Blazer and Deakin and widening up to four lanes at Blazer. The planned roadwork and landscaping is scheduled to be completed in mid-2018, weather permitting. The dedicated right turn lane will be considered together with the final widening design in 2020/2032. Sidewalks along Deakin are welcomed as an addition.

Vacant lot at 2175 POW. There is a development application for rezoning of this lot. City planners who for the last 8 years have not supported rezoning to required residential designation, instead favouring mixed general use. They have recently changed their position. A city council group has expressed interest in rezoning allowing for a car dealership. The proposed rezoning was presented to the Planning Committee on July 1. There is still time to write to the Mayor and voice your opinion. The site is near the heritage Rideau River, a scenic entry into Ottawa. A traffic congested area abutting Clearview homes. Community would prefer more restrictive development there.

### Police Service Initiative (SI) and the Community

1. The Ottawa Police Service launched the Service Initiative (SI) program to address various pressures and enhance service delivery. The most visible changes include: a new reporting system (thefts, thefts from vehicles, chief to property fraud and drug complaints), reactive policing (relying on number of complaints) and access to community police resources will be focused on high priority neighbourhoods that require more police assistance. Work will be done by civilians, especially when responding to emergency calls. The model does not seem to be working as expected and maybe fine tuned in 2019.

2. Ward 9 community is concerned with the increase in crime in their area. They requested a data review regarding car break-ins. The Ottawa Police Crime Analysis Section reviewed thefts from vehicles (TFVs) for the area and reported a decrease of 50.2% for the first three quarters of

2017 compared to 2016 review of TFVs in the Glens and nearby neighbourhoods since the beginning of September. The number of TFVs compared to the same time period last year indicated that Merivale Gardens, Grenfell Glen, Pineglen Country Place saw an increase of TFVs in October. Frontline officers are doing extra patrols. A male was recently charged with numerous TFVs in the November, there was a significant drop in TFVs in the same area.

3. This spring, the Glens experienced a TFV and break and enters. Perpetrators either smashed windows or used controllers to enter garages and homes usually during the night. Police were notified and unmarked police cars been patrolling the area.

4. GCA would like to encourage all community members to report any crimes in progress (call 911) crimes committed and suspicious activity to the police to assist in identifying crime patterns and address crime in the community. Constable Sherry Jordan can be reached by phone (613) 282-2222 x2344 or by e-mail [JordanS@ottawapolice.ca](mailto:JordanS@ottawapolice.ca)

### Neighbourhood Watch

Our residents have always lived by the motto "People helping people" and ZHUH 3QHLJKERXUKRRG ZDW thought of establishing a formal program. We know how to be good neighbours. The GCA has been actively warning residents about safety issues and crimes in our area. In early 2000 we formally joined the Neighbourhood Watch Program and had signs installed. The program has as its focus in the Glens we want to continue to need a Neighborhood Watch Coordinator and street captains to update membership lists, and generally build up the program. No one steps up to take the lead. Pineglen Watch will be listed as inactive and signs will be removed. Question for residents: With the social media around, is the program still valid and useful? We value your views, and will continue the discussion at the AGM.

### Small Aircraft Noise

Flight training at the Ottawa Airport continues to be a private nuisance and is perceived to be a threat to public safety in communities near the Ottawa Airport. The noise generated by the aircraft negatively impacts the quality of life of local residents significantly and unnecessarily interfering with the peaceful enjoyment of our homes. The aircraft generate noise of 60 dB. Eight hours of exposure to propeller plane flyovers at 1000 ft generating 68 dB pose a risk to human health. Aircraft fly over from dawn to dusk, several times a week. The frequency of the flights is sometimes every 1 to 1.5 minutes and in many cases as frequent as every 40 seconds. All meeting in February 2018 was a first step bringing to the community, Airport Authority, Transport Canada, etc. However, authorities attending the meeting were not very helpful in addressing the fundamental issue that we face, other than to refer us to the Minister of Transport. Community leaders subsequently met with the Airport Authority Noise Coordinator. We stated W K H F R P P X Q C M A B P R A G A N D S E E L B S I M B R became clear to us that the authorities attended the last meeting did not understand our concerns. For the flying club business is business and they have no interest in our concerns if remedial action would impact their business. They did suggest that they could fly their flight plans in order to spread the problem around and not concentrate on a particular area. While appreciated, this would not address the fundamental issue of noise from planes flying repetitive circuits over our communities. Our working group was of the opinion that the Committee will not lead to any lasting change or improvements. Only changes to Transport Canada regulations can have a lasting effect.

voluntary commitments. The working group has submitted "Ottawa Airport: A Threat to Public Safety and a Private Nuisance," paving the way to another ministerial intervention. The group is being supported by area MPs, Chandra Arya and David McGuinty. Additionally, we have received support from municipal authorities Mayor Watson and Councillors Elgi and Brockington. The document was signed by close to 300 residents including the communities of Pineglen Country Place, the Glens, Trend Arlington, Ravenshoe, Riverside. Interestingly, the House of Commons Standing Committee on Transport, Infrastructure and Communities undertakes a study of flight training schools to identify the challenges that flight schools in providing trained pilots into the industry and to determine whether the infrastructure available to flight schools meets the needs of the schools and the communities. During the process we have also learned about airport expansion plans. Residents are concerned and would like to learn more.

### Sump Pump Backup Power Rebate Program

This new program will be available to residents in 2018. The eligibility criteria will require that the home has an existing sump pump and that W K H R Z Q H U J V S U R S H U W \ M O E I N F O D A T P H Q <https://ottawa.ca/en/residents/and-environment/wastewater/sewer-backup-and-flooding/#new-rebate-available-secondary-sump-pump-backup-power>

### Membership Drive

We encourage existing members to renew their memberships and new residents to join the Glens Community Association. Fees remain only \$5.00 per household for the year. We would also like to collect your current email addresses so that we can contact you if there is a problem or police warning, or to provide association news and flyers. The GCA respects privacy laws; we will not share or publish your information.

### Traffic Issues

Speeding continues to be a problem along Pineglen Crescent. The speed limit was lowered to 30 Km/h last fall and new warning signs erected. Speed limits painted on pavement will be corrected. Pineglen residents have indicated support for certain traffic restrictions, though this will take time and may lead to a local traffic study or another City-led petition. The Pineglen/Mayo intersection is problematic, e.g., there were traffic accidents in one afternoon this winter. The traffic dept has studied the intersection. It determined traffic volumes at the intersection do not warrant the installation of all way stop signs but that the existing sign for westbound traffic on Mayo turning onto Pineglen should be changed to a stop sign as the existing site line is hampered and creates a safety risk. As well, speed display will be installed this spring.

### MacFarlane Road

New Do Not Stop signs have been erected on both sides in every block along Macfarlane. This means stopping a vehicle is prohibited except while loading or unloading passengers. Signs will be enforced to assure safety of pedestrians and cyclists.

### Awards to Community Residents

In celebration of the 150th anniversary of Canadian confederation, MP Chandra Arya awarded Marilyn Boot 'L F N G H - R Q J D Q G \$ J Q H V # D U G D Anniversary Medal in recognition of their significant contribution to our community. As well, MSP MacLeod bestowed the Nepean Carleton Canada Ontario 150 Inspiration Award on Hope's friend Agnes Warda for her volunteerism and leadership.

## Hydro Facility for Sale!

Under Hydro Ottawa facilities renewal plan no new campuses will be constructed (2711 Hunt Club Road, 3011 Dibblee Road and current facilities 3025 Albion Road North 1970 Merivale Road will be sold. The operations centre on Merivale Road has reached end of its useful life and retrofitting is not an option. The site is currently on the market.

## NCC Pinhey Sand Dune Restoration

Ottawa's only inland sand dune complex, the Pinhey sand dune (PSD) has survived over 10,000 years since the last Ice Age. The 10,000 year old dune complex lies protected federal land. An ecological analysis of the PSD highlights the unique qualities of an inland dune as compared to the more common coastal dune. This unique ecosystem is home to a number of plant and animal species that can only live in undisturbed, open areas with exposed fine wind-blown sand. Urban development and misguided tree planting programs from the 1950s are main causes of the degradation of this complex. Before 2011, the site was known as an abandoned sand trap. The restored open sand dunes represent only a small fraction (about 1%) of the original 4 square kilometer inland sand dunes system. One of the end products of the prehistoric Champlain Sea.



## A Ban on Unsolicited Door-to-Door Sales

Under new Ontario law, businesses selling the following products are prohibited from conducting unsolicited door-to-door sales unless the homeowner (consumer) has clearly contacted the business ahead of time and invited them to their home: air conditioners, air purifiers, duct cleaning services, furnaces, water filters, water heaters, water purifiers, water softeners, water treatment devices, and bundles of these goods and services. This ban does not apply to telecommunications companies, home maintenance services, charities. Effective March 1, if a consumer is pressured into making a sale without having contacted the business ahead of time, the contract will be considered void and consumers will be obliged to return any equipment installed. Businesses must keep a record of how contact was made with a consumer who entered into a contract. As they are often home during the day, seniors have been particularly vulnerable to predatory door-to-door sales tactics.

## Runoff Volume Control is coming To Ontario!

In the early 1990s, the Ontario Ministry of Environment and Climate Change (MOECC) publicly professes support for managing rain where it falls and reducing runoff volume. The reality is that development has continued across the province using primarily conventional, end-of-pipe stormwater management. This is about to change. The ministry and consultants have been working on a Low Impact Development (LID) Stormwater Management Guidance Manual that will set clear requirements for controlling runoff volume.

## Glens Tennis Club

HaYH \RX WKRXJKW DERXW SOD\LQJ W exercise and socializing, and lots of fun for the whole family. Registrations are now being accepted. The club offers high quality playing surfaces that are perfect for recreational and competitive play. Courts are now open, and are located at Pineglens Park and Glen Park. Programs include club tournaments, social doubles and other activities. The club welcomes players who can join its social programs. P HQ \V DQG ZRPHQ \V WHH POTTAWA CLUBS R P

7KH WHQQLV SUR LV DYDLODEOH IRU Courts are fully lit for evening play. For further information contact: [www.glenstennisclub.com](http://www.glenstennisclub.com) membership chair, Grace Zait (H) 6133668785 or (Cell) 68784230

## Cedar Clippings

There is a company that will pick up your clippings for free and be used to produce cedar oil. Contact Cedar Recycling at 196631354

## Interesting Development

The City is looking at a proposal to develop two separate parcels of land at 3930 and 3960 Riverside Drive. The proposal includes creating a private street for two car dealerships, a retirement home, a hotel, retail space and a school. Current zoning prohibits residential use except retirement home and residential care facilities. The site is located at the northwest corner of Hunt Club Road and Riverside Drive east of the Rideau River and northwest of the Ottawa Airport. The site is irregular in shape and has significant grade changes. The site is fronted along Riverside Drive and along Hunt Club Road. North of the property is Uplands Riverside Drive, a residential neighbourhood with environmentally protected lands along the Rideau River. The intersection of Hunt Club and Riverside Drives is still ranked as the worst intersection in the city for collisions.

## Community Businesses for Hire

Free ad service for youth seeking summer employment. Residents with home businesses \$30 Commercial businesses \$50. Fees are renewable annually and include letters and website ads for a year.

**Brian J. Kelly**  
Financial Advisor

**Edward Jones**  
MAKING SENSE OF INVESTING

462 Hazeldean Road, Unit #12  
Kanata, ON K2L 1V3  
Bus. 613-836-3159 800-942-2251  
Fax 866-479-8159  
brian.kelly@edwardjones.com  
www.edwardjones.com

Life Insurance Agent for Edward Jones Insurance Agency

**ATLAS CHIROPRACTIC & MASSAGE THERAPY**

**Dr. Karlo Pavich, B. Sc. D.C.**  
Chiropractor

2262 Prince of Wales Drive  
(South of Hunt Club Rd. at Blazer Ave.)  
Ottawa, Ontario K2E 7A1

613.228.0882  
[www.atlaschiro.ca](http://www.atlaschiro.ca)

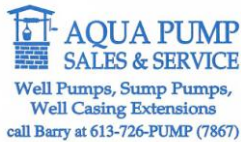
**Services include:**

- \* Quality Chiropractic Care
- \* Registered Massage Therapy
- \* Custom Foot Orthotics
- \* Electrotherapy & Ultrasound Treatments
- \* Intersegmental Traction
- \* Hydromassage

Restore Revive Rejuvenate

U H D W

Having years of experience in the pump industry, Aqua Pump



provides expert service for all your pump needs in the Ottawa area. Licensed Class 4 well technician can extend well casing, construct a well pit, weld casing, and install pumps and associated equipment.

Take the Scenic Route: Bicycling in Ottawa

by quiet country roads and a network of city trails. Ottawa mapped out some rural cycling routes that have a lot to offer for riders, including country stores, wineries, farms and markets, historical attractions, conservation areas, wildlife, fitness and more. The routes are available in a variety of different lengths, degrees of difficulty and road surfaces, and show points of interest and rest areas.

Ramada Ottawa on the Rideau A nonsmoking Pet Friendly



Carbon Neutral Hotel with Free Breakfast. An ideal location close to RCMP, IBM, PCL, State Farm and as well as many local attractions Parliament Hill, the Byward Market, Canadian Museum of History and the

Rideau Canal Near YOW Airport (free shuttle) on the banks of the Rideau River. Amenities include fitness area with hot tub and sauna and heated seasonal outdoor pool. The River Lounge offers savory Canadian fare, locally grown, organic produce. Prince of Wales Dr, Ottawa, ON K2E 6Z8, Canada 613 2883500

**Glens Community Association  
Executive Committee Members  
2016/2018**

President	Agnes Warda.....	226 9576
Vice President	Brian Kelly.....	222 4205
Secretary	Marie Primeau D X U L F H	238 453
Treasurer	Nicole Charbonneau.....	6275795
Directors		
Information	Marilyn Booth « « « « « «	730 3879
Advocacy	3 D W 0 F / D F K O D Q «	225 913 « « «
Events	Nicole Charbonneau « « « «	6275795
Membership	Jamie Larkin.....	6092
Protocol/Advisor	Penny Hamble.....	224 5159
Environment		
Logistics	Susan Briard.....	226 8790
Seniors Issues	Ananta Chauhan.....	7276117

**ELECTED REPRESENTATIVES**

**CHANDRA ARYA M.P. NEPEAN**  
House of Commons Ottawa, Canada K1A 0A6  
Telephone: 613 921325 Fax: 613 921336  
[Chandra.Arya@parl.gc.ca](mailto:Chandra.Arya@parl.gc.ca)  
Constituency Office 201A/240 Kennebec  
Ottawa, ON K2J 6B6  
Phone: (613) 8255055 [www.chandraarya.ca](http://www.chandraarya.ca)

**LISA MACLEOD M.P.P. NEPEAN/LETON**  
103500 Fallowfield Road  
Nepean, Ontario K2J 4A7  
Ph: 613 822116 Fax: 613 8238284  
[lisa.macleodco@parl.gc.ca](mailto:lisa.macleodco@parl.gc.ca) <http://lisamacleod.com/en/>

**KEITH EGLI M.P.P. MERIVALE WARD**  
110 Laurier Ave, West Ottawa, ON K1P 1J1  
Tel: 613 5802479 Fax: 613 5802519  
[Keith.Egli@ottawa.ca](mailto:Keith.Egli@ottawa.ca)  
Ward issues: [ward9@ottawa.ca](mailto:ward9@ottawa.ca) <http://www.keithegli.ca/>

**COMMUNITY LIAISONS**

Grenfell	Marilyn Booth.....	730 3879
Pineglers East	Michele Lajeunesse.....	225 9630
Pineglers West	Pat McLachlan « « « « « «	2256913
Neighbourhood Watch		

**Directors at Large**

Daintry Topshoe « « « « « «

Glens Community Association  
5 Pineglers Crescent  
Nepean ON K2G 8X8  
E-mail [executive@glenscommunity.ca](mailto:executive@glenscommunity.ca)  
[www.glenscommunity.ca](http://www.glenscommunity.ca)

**Ottawa Police Service**  
**MAKE THE RIGHT CALL**  
ONLINE + BY PHONE

**ONLINE REPORTING**

Don't wait on the phone, save time and use our online reporting service for non-emergency reports such as:

- Theft (excluding theft of passports)
- Theft from Vehicle
- Traffic Complaints
- Mischief/Damage to Property
- Drug Complaints
- Fraud Complaints

**REACH US BY PHONE**

Some incidents require an officer in person, while other reports can be taken over the phone by a Call Centre agent.

**9-1-1** for emergency

**613-236-1222** for non-emergency reports  
TTY 613-760-8100  
service for the Deaf, Deafened and Hard of Hearing

For anonymous tips, contact Crime Stoppers 1-800-222-8477 (TIPS) [crimestoppers.ca](http://crimestoppers.ca)

We are on Facebook!  
Become our Friend!  
Share your thoughts!  
<https://www.facebook.com/groups/1677464099198875/>

**Culligan**

**metro**

**Full of Beans Party Rentals**  
Bouncy Castles, Games and Fun Foods

613-299-0998  
[FullOfBeansParty.ca](http://FullOfBeansParty.ca)